

22 - 24 HUME STREET, ADELAIDE

08 8224 8888 HUME@LEGACYHOTELS.COM.AU

HUMESERVICEDAPARTMENTS.COM.AU

Your home away from home.





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Dear Guests

Welcome and thank you for choosing to stay at Hume Apartments. We hope that we have made a good impression so far. In this brochure you find a few need to know pieces of information regarding your time here at Hume as well as a few local tips and tricks to make sure your stay in Adelaide is as enjoyable as possible.

Hume Serviced Apartments offers you a home away from home. Whether you're travelling for business or pleasure, our self-contained apartments will provide you with the perfect place to call your own during your stay in Adelaide.

Ideally located in the beautiful east end of the city, Hume Serviced Apartments provides a private and quiet setting yet it is still only minutes away from the action.

Hume Serviced Apartments is located in a quiet street just off Adelaide's vibrant Hutt Street – the perfect blend of retail, residential, award-winning restaurants, and established and boutique businesses.

Public transport is right on your doorstep making it easy for you to visit Adelaide Oval, the Adelaide Entertainment Centre, the Art Gallery of South Australia, the Adelaide Botanic Gardens and more.

Thank you for choosing to stay with us.

From The Team at Hume Serviced Apartments

IMPORTANT INFORMATION



Check out time is 10:00am. We are more than happy to accommodate for a late check in subject to availability however please consider if it is a busy time we may not be able to fulfil such request. Late check out fees may apply.

RECEPTION HOURS

Our reception times are Monday to Friday, 9:00am – 5:00pm and weekends 10:00am to 4:00pm. Reception is closed on Public Holidays. These times may vary and if so, we will notify you accordingly. If your check out time falls outside of these hours please leave your key card in your apartment at the end of your stay.

RULES AND REGULATIONS

For the quiet enjoyment and security of all guests, non-registered guests are not permitted on the premises after 10:00pm. It is also a strata requirement that all guests and residents keep noise around the complex to a minimum from 10:00pm to respect the lifestyles of all other residents and tenants.

The property is monitored by CCTV and guard patrols; guest(s) found contravening these rules may be evicted from the property and a \$150.00 fee will be charged to an apartment for any excessive noise complaints.

FIRE ALARMS

The fire and smoke detectors in your apartment are of the latest technology and therefore very sensitive. Please be mindful that smoke caused from cooking and burnt toast will activate the alarm. When cooking, ensure the balcony door is open and use the exhaust fan above the stovetop. If the fire alarm is falsely activated, please practice the following to avoid the fire brigade attending unnecessarily:

- Do not touch the detector
- · When possible, open your balcony door and turn the air-conditioner fan on high
- Endeavour to clear the smoke from the detector by waving a towel or like in front of it
- · Contact the front office to advise

Please note, unnecessary attendance by the fire department will incur a fee.



FAILURE TO COMPLY
WILL INCUR
A CLEANING FEE OF
\$300.

GUEST & APARTMENT SERVICES

WI-FI

Please note that complimentary Wi-Fi is offered within the property for all guests.

Username: Hume St Apartments

Password: 71000600

HOUSEKEEPING

Your apartment will be serviced every seven days unless otherwise organised or advised by reception.

During the weekly service, the housekeeping team will provide a full clean of the apartment, including fresh towels and linen. All amenities will be topped up, bins will be emptied and floors will be vacuumed. Please note that the housekeeping team will not clean and dirty dishes during service.

Should you wish to empty your bins during your stay, you can find our bins on the ground floor, turn to your right and go outside the first door to locate bins.

CAR PARKING

We do have onsite parking so should you require it at any time during your stay please contact reception. It is essential to book your parking space as far in advanced as possible and a daily charge of \$20.00 will be applied for use of the car parking facilities.

Please note, we are not responsible for any vehicle loss or damages.

INTERCOM

The intercom is allocated at the from entry of Hume Serviced Apartments. Each apartment has an intercom phone allocated in the kitchen area.

To dial to the apartment from outside, press the apartment number the press OK.

To answer in room, use the intercom handset. To open the door for your guest, press the key button on the handset.

GUEST & APARTMENT SERVICES

MAIL

Should you have mail delivered during your stay, please use you name and apartment number along with our postal address, 22 - 24 Hume Street, Adelaide SA 5000

All mail is delivered to reception on behalf of guests and can be collected during business hours. Should you be out of the building during business hours and wish to have your parcel delivered to your apartment, please advise reception.

DRY CLEANING

If you wish to organise Dry Cleaning services through reception, please see our friendly staff between 9am to 5pm, Monday to Friday

KEY CARDS

Guests are required to carry their cards at all times. The key card will give you access to the front door, the back door, the car park access as well as the apartment door.

For all doors and gates (excluding apartment door) scan the key card on the bottom half of the black sensor next to the door. When a blue light is flashing, pull or push door to open.

To activate the power within your apartment, insert your key card into the power slot located on the wall when you first walk into the room.

BABY COTS & SOFA BEDS

Additional linen for sofa bed can be provided on request at a rate of \$20 per night. Baby Cot can be requested with linen for \$20.00 per night. High chair and change table are subject to available at reception.

MAINTENANCE

If you find anything in your room that is not in working order please contact reception on 08 8224 8888

BUSINESS SERVICES

Photocopying and scanning is available at reception. Ask our friendly staff for assistance.

EMERGENCY PROCEDURE

EMERGECY SERVICES

Please report all emergencies to reception during office hours on 08 8224 8888. Office hours are Monday to Friday, 9:00am – 5:00pm and weekends 10:00am to 4:00pm.

AFTER HOURS EMERGENGY

Our security service can be contacted on 1300 136 102 quoting ID #S146088. Please note that call outs for non-emergencies/issues will incur a fee of \$150.00. Misplaced keys, lockouts and disturbing other guests are examples where a callout fee will be charged.

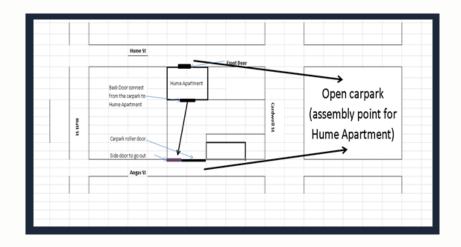
For all life-threatening emergencies dial 000

EMERGENCY EXITS / ASSEMBLY POINTS

Stair access is located opposite the elevator on each floor. Please ensure to close the door behind you in the event of a fire.

The emergency exits are at the front and back doors of the property located both on the ground floor. If there is a fire **NO NOT USE THE ELEVATOR**. Use the stair access to gain access to the ground floor.

The assembly point is at the open car park at the end of Hume Street (corner of Hume Street and Cardwell Street) as outlined below.



CAFES

Bocelli Caffe Ristorante 81 – 83 Hutt Street 08 8232 3006

Cibo Espresso 199 Hutt Street 08 8227 0132

Plenty for All 146 Hutt Street 08 8223 2223

Queen of Tarts 178 Hutt Street 08 8223 1529

Coffylosophy 198A Hutt Street 08 8227 1860

Ballaboosta 289 Halifax Street 08 8232 1853

RESTAURANTS

Chianti Classico - Italian 160 Hutt Street 08 8232 7955

House of Chow - Chinese 82 Hutt Street 08 8223 6181

A Hereford Beefstouw 143 Hutt Street 08 8232 6868

Nagomi Japanese Kitchen Shop 5, 242 Hutt Street 08 8232 0944

Kin Kin Thai Eatery 4/242 Hutt Street 08 7073 0328

Gong Korean BBQ Restaurant 171A Hutt Street 08 7226 8758

PUBS / BARS

The General Havelock 162 Hutt Street 08 8223 3680

Bar Torino 158 Hutt Street 08 8155 6010

Seven Start Hotel 187 Angas Street 08 8223 6879

The Original Coopers Alehouse 316 Pulteney Street 08 8223 6433



SUPERMAKETS

IGA 116 Hutt Street

Adelaide Central Markets Gouger Street

Woolworths 80 - 88 Rundle Mall

Coles
21 - 39 Grote Street

Hutt Street Cellars 253 Hutt Street

SHOPPING

Rundle Mall
Adelaide (free city connector)

Rundle Street
Adelaide (free city connector)

Harbor Town 727 Tapleys Hill Rd, Adelaide Airport

POST OFFICE

Post Office 190 Hutt Street

PETROL STATION

On the Run 139 Angas Street

GYM FACILITES

Freedom Fitness
235 Flinders St

CHEMISTS

Chemplus 192 - 194 Hutt Street

Midnight Pharmacy
192 Wakefield Street

HOSPITALS

Royal Adelaide Hospital North Terrace, Adelaide 08 8222 4000

Women's & Children's Hospital 72 King William Rd, North Adelaide 08 8161 7000

Calvary Adelaide Hospital 120 Angas Street, Adelaide 08 8227 7000

TAXIS

Wheelchair Accessible Cabs 1300 360 940

Adelaide Independent Taxis 13 22 11

Suburban Taxis 08 8400 6280



ADELAIDE ZOO

One of Adelaide's most iconic attractions, is home to 2500 animals and 250 species of exotic and native mammals, birds, reptiles and fish. species of exotic and native mammals, birds, reptiles and fish.

It is located in the parklands just north of the city centre of Adelaide.

BOTANIC GARDENS

The Adelaide Botanic Garden is a 51-hectare public garden at the north-east corner of the Adelaide city centre, in the Adelaide Park Lands. It encompasses a fenced garden on North Terrace and behind it the Botanic Park. Catch the free city connector bus.

MUSEUM

The South Australian Museum is a natural history museum and research institution in Adelaide, South Australia. It occupies a complex of buildings on North Terrace in the cultural precinct of the Adelaide Parklands. Catch the free city connector bus and it will drop you right outside.

ADELAIDE CENTRAL MARKET

The Adelaide Central Market is one of the largest undercover fresh produce markets in the Southern Hemisphere, with 1 million kilograms of fresh produce delivered to the Market and sold every month. Either catch a cab or enjoy a 15 minute stroll.

ADELAIDE OVAL

Adelaide Oval one of the most picturesque sporting grounds in the world each year.

Visitors can experience Adelaide Oval in a wide variety of ways – whether it's going behind the scenes on a Stadium Tour or soaking up spectacular views of the city on a thrilling Roof Climb adventure.

CLELAND CONSERVATION PARK

Cleland Wildlife Park is home to some of South Australia's most iconic inhabitants, and is less than twenty minutes from the Adelaide city centre. See and interact with animals including kangaroos and ko

